
F4-SNC Supervisory Controller user interface

Site Management Portal (SMP) is the user interface (UI) for the F4-SNC series supervisory controllers. The Site Management Portal (SMP) resource files for client access are not provided by the supervisory controllers. After you have installed Launcher, if you need to use SMP to access an F4-SNC supervisory controller that does not include onboard resource files, you must first manually retrieve and copy the necessary resource files to your computer.

Downloading and installing the resource files

About this task:

To download and install the resource files, complete the following steps.

- ① **Note:** These steps apply to the F4-SNC Supervisory Controllers from Release 13.0.
 1. Open Launcher and click the **Options** icon.
 2. Make a note of the path that is selected under Launcher Storage Location. Unless the location was changed, it is one of the following paths:
 - C:\ProgramData\Johnson Controls\Launcher for Windows
 - /Users/Shared/Johnson Controls/Launcher/ for Mac
 3. Click **Cancel** to close the window.
 4. Open your browser and go to <http://www.johnsoncontrols.com/buildings/specialty-pages/metasys-launcher>.
 5. Click either the link named **Facility Explorer 13.0 Resource Files for Windows (F4SNC.zip)** or **Facility Explorer 13.0 Resource Files for Mac (F4SNC-macosx.zip)** to download the zip file.
 - ① **Note:** The resource files are also located on the License Portal with the FX Engine Images product. Access the License Portal here: <https://software.jci.com/licenseportal/>
 6. When the download is complete, open the Launcher Storage Location that you recorded in Step 2 and navigate to `resources > ui`.
 7. Move the downloaded zip file to the ui folder.
 8. Open the ui folder and right-click the zip file then choose the option to extract to this location. Depending on the zip program you use, it either creates a new folder named `13.0.0.240` or extracts the files loose in the ui folder. If the program extracts the files loose in the ui folder, create a new folder named `13.0.0.240` and move the extracted files there. After the files are extracted, the final path should be, for example:
 - C:\ProgramData\Johnson Controls\Launcher\resources\ui\13.0.0.240 for Windows
 - /Users/Shared/Johnson Controls/Launcher/resources/ui/13.0.0.240 for Mac
 9. Close and re-open Launcher. Click the ? (Help/About) button to verify that the Installed Resources lists 13.0.0.240.

Result

You can now use Launcher to access the SMP UI of any F4-SNC Supervisory Controller that is updated to Release 13.0.

