METASYS®

Demystifying Hosted Building Automation Servers: The Basics of Building Servers and Their Functions

Discover if Managed Metasys Server, a hosted building server solution, is right for you

Questions:

1. **What is a building automation server and what do they do?**
   A building automation server oversees building functions. They're often unnoticed until they face a security breach or aren't keeping up with demands.

2. **What's the difference between a server and a building automation server?**
   A server supports many critical functions, like websites or programs. A building automation server is dedicated to building systems including HVAC, fire and security systems, and more.

3. **What is a *hosted* building automation server?**
   A hosted building automation server is a solution providing you with remote access to a building server over an internet connection.

4. **Why would I want a hosted building automation server?**
   Hosted building servers, like Managed Metasys Server from Johnson Controls, offer many benefits. Those benefits include things like enhanced protection from hackers, energy consumption trends, scheduling, and control over the building from almost anywhere, even if you or your team aren't on-site.

5. **What are the advantages of a hosted server?**
   Utilize hosted servers, like Managed Metasys, for resource-intensive tasks like running your Metasys programs. No need for upfront hardware investment or specialized staff. You enjoy enhanced cybersecurity with 24/7 access and ample backup data storage to minimize the risk of failure or data loss. Hosted servers also support energy efficiency measures, helping to reduce carbon footprints and your energy bills.

6. **How reliable is a hosted building automation server, like Managed Metasys Server?**
   Generally, hosted servers are extremely reliable. Johnson Controls makes every reasonable effort to provide services and support 24 hours a day, 7 days a week. We monitor Managed Metasys Servers 24/7.

7. **How do I know if a hosting service is right for me and my facility?**
   Managed Metasys Server might be ideal if you are working with budget constraints or don't have staff skilled in building server management but still want to extract the best results out of your Metasys BAS. Alternatively, choose a hosted building server for remote management of multiple buildings. Regardless of your goals, Johnson Controls offers cost-effective outsourcing, ensuring consistent results and support.

Johnson Controls

The power behind **your mission**