
Product Security Advisory

November 21, 2019

JCI-PSA-2019-11 v1
CVE-2019-0708



Overview

In May 2019, Microsoft discovered a Remote Desktop Services Remote Code Execution Vulnerability (a.k.a. "BlueKeep") in multiple versions of its operating systems. Some versions of the TrueAlarm Fire Alarm System, 4190 PC Annunciator product running on affected OS versions.

Impact

In certain circumstances, this vulnerability could be used to gain unauthorized remote access to a system hosting the 4190 PC Annunciator product.

Affected Version

Existing TrueAlarm Fire Alarm System, 4190 Series PC Annunciator on Microsoft Windows 7 operating systems.

Mitigation

The 4190 Series PC Annunciator has passed End-of-Life for new system sales. A replacement product is not planned for release. Alternatives to the PC Annunciator product should be explored. For existing systems that will continue to host PC Annunciator, Microsoft has released operating system patches and updates to address the vulnerability.

Customers are advised to install all applicable Microsoft security updates.

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Resources

Please visit the Cyber Solutions Website <https://www.johnsoncontrols.com/cyber-solutions/security-advisories> to access security advisories.

Find out more about CVE-2019-0708 from [NIST National Vulnerability Database \(NVD\)](#) and [MITRE CVE® List](#).