Product Security Advisory

August 12, 2021

JCI-PSA-2021-10 v2
CVE-2021-27660
ICSA-21-182-02

Overview

A security vulnerability has been announced affecting all versions of Software House C•CURE 9000 prior to version 2.80. The vulnerability affects the client auto update feature.

Please Note: This is an addendum to the prior release for Software House C•CURE 9000 that was made available on 7/01. This advisory provides additional mitigation guidance.

Impact

An insecure client auto update feature in Software House C•CURE 9000 can allow remote execution of lower privileged Windows programs.

Affected Versions

This affects all versions of Software House C•CURE 9000 prior to 2.80.

Mitigation

Upgrade to version 2.80 or above. If the C•CURE 9000 Auto Update feature in not being used, it is advised that it be uninstalled.

IMPORTANT: Versions prior to 2.60 should first be upgraded to 2.60 Service Pack 2 CU07 or later.

Version 2.60

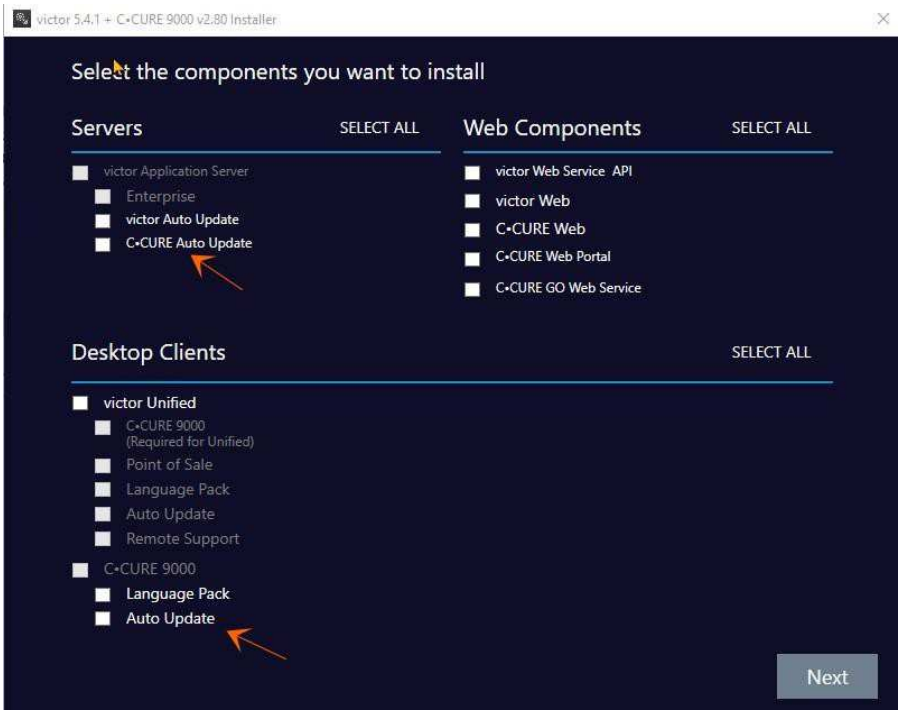
- Apply 2.60 Service Pack 2 CU07 or later.
- On the machine that has the C•CURE 9000 server installed, the service pack will automatically remove the auto update client.
- On remote client machines, when running the service pack, if the Auto Update service is installed, a prompt will ask you if you want to remove the service.
- If you run the service pack in silent mode, you should run it with the optional parameter " /REMOVEAUTOUPDATE" to remove the auto update client.

Version 2.70

- Apply 2.70 Service Pack 2 CU01 or later.
- On the machine that has the C•CURE 9000 server, the service pack will automatically remove the auto update client.
- On remote client machines, when running the service pack, if the Auto Update service is installed, a prompt will ask you if you want to remove the service.
- If you run the service pack in silent mode, you should run it with the optional parameter " /REMOVEAUTOUPDATE" to remove the auto update client.

Version 2.80 & 2.90

- Starting in C•CURE 9000 version 2.80, the client Auto Update feature is a separate install.



- From Windows **Programs and Features**, on the application server, select **C•CURE 9000 Automated Update**, right-click, then select **Uninstall**.
- From Windows **Programs and Features**, wherever the C•CURE 9000 clients (Monitoring Station, Administration Workstation) are installed (and the Auto Update service), select **CCURE9000ClientAutoupdate**, right-click, then select Uninstall.

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Resources
Cyber Solutions Website – https://www.johnsoncontrols.com/cyber-solutions/security-advisories
CVE-2021-27660 – NIST National Vulnerability Database (NVD) and MITRE CVE® List
ICSA-21-182-02 – CISA ICS-CERT Advisories