

## Johnson Controls is Powering the COVID-19 Crisis Response

# Solutions and Capabilities for Public & Affordable Housing

Johnson Controls is committed to serving the public and affordable housing communities during the COVID-19 crisis. We have the global expertise, local and national workforce, and unmatched expertise to serve customers in the public and affordable housing market.



We stand ready to continue to service these customers as well as those operating assisted living, aging in place, and long-term healthcare facilities. Despite these difficult times, Johnson Controls is here to help these facilities service and maintain mission critical HVAC, life-safety, and security systems.

### We have proven to be a cornerstone of America's Healthcare infrastructure

- Johnson Controls maintains a team of experts dedicated to the public and affordable housing market with intimate knowledge of public housing programs and HUD legislation and regulations
- We have 120 branch locations in North America supported by 25,000 employees
- We have the ability to provide 24/7 service regardless of customer location
- Johnson Controls is able to assist customers with Cooperative Procurement contracting options to simplify the procurement process
- Recognized by federal, state and local governments as a provider of essential products, services and personnel
- Johnson Controls service capabilities are vendor agnostic, allowing technicians to easily service equipment of any make and model
- Johnson Controls has the proven ability to be on the front lines quickly and efficiently

### Supporting public and affordable housing needs during this crisis

Maintaining the health and safety of residents is of the utmost importance to housing facilities, especially during a global health crisis when some residents may be at high-risk of contracting the disease. To ensure they are delivering on this promise, many assisted living, aging in place and long-term care facilities are turning to their HVAC systems to provide improved indoor air quality and enhanced comfort, and to their life-safety and security systems to ensure their residents and staff are adequately protected.

As stay-at-home orders continue to be extended and housing authorities are shut down, Johnson Controls is committed to continuing the service of critical HVAC, life-safety, and security systems throughout the duration of the COVID-19 crisis.

During this time, specific customer needs have mandated the following priorities now more than ever:

- Providing healthy spaces to residents
- Confronting uncertain funding challenges and identifying procurement options that enable housing facilities to act fast on priority projects
- Enabling more remote services to provide distance monitoring and servicing of facilities
- Updating and maintaining Building Automation Systems so that living spaces have the indoor air quality that is essential to current and future healthy, clean living environments

The power behind **your mission**



# COVID-19 Public & Affordable Housing Crisis Response

Some of the ways Johnson Controls can support your housing needs:

<b>Improve Indoor Air Quality (IAQ), health and comfort</b>	<ul style="list-style-type: none"><li>• Upgrades to air filtration, ventilation and building automation systems</li><li>• Negative pressure in rooms</li><li>• UV lighting and thermal cameras to clean and detect potential contamination</li><li>• High-Efficiency Particulate Air (HEPA) filters</li></ul>	<ul style="list-style-type: none"><li>• Rooftop evaporators and cooling towers</li><li>• Upgrades in commercial and refrigeration controls</li><li>• On-time delivery and integration of priority systems</li></ul>
<b>Enhance safety and security for residents, assets and staff</b>	<ul style="list-style-type: none"><li>• Rapid access control and visitor management set up</li><li>• Access control and video surveillance to enable remote monitoring via the cloud</li><li>• Remote security monitoring of video, intrusion and access control</li></ul>	<ul style="list-style-type: none"><li>• Remote Service can diagnose and resolve many system issues quickly over the phone</li><li>• Assurance Services can monitor the performance and compliance of your physical cyber security assets to proactively detect problems and resolve them</li></ul>
<b>Provide operations &amp; maintenance to your building and technology systems</b>	<ul style="list-style-type: none"><li>• Adhering to safety measures prescribed by the United States Housing Authority and CDC using detailed COVID-19 Site Safety Plans</li><li>• Servicing HVAC, fire, security, life safety and technology</li></ul>	<ul style="list-style-type: none"><li>• Providing ongoing fire and life safety testing and inspections as required by NFPA and clarified under COVID-19 circumstances</li><li>• On-time delivery and integration of priority systems</li></ul>

Johnson Controls can quickly mobilize technical resources – including planning and design engineers, project managers, installers, communication specialists, service technicians and more—to help assisted living, aging in place, and long-term care facilities meet their needs and stay ahead of the crisis.

Backed by our global Centers of Excellence, we can immediately bring world-class expertise to your housing facility.

Our housing experts will listen to your needs and quickly respond with solutions, services, and expertise to ensure short- and long-term benefits for residents. Contact us today.

1.888.211.9008

