

New York College Campus Bolsters Emergency Readiness with Fire and Life Safety System Upgrade

Integrated and standardized security delivers positive emergency outcomes



During a fire or life safety emergency, response time is everything. Having the right detection, alarm and communication systems installed and integrated could save lives should the unthinkable happen.

One New York-based college experienced this firsthand when its highly connected fire alarm and response technology was put to the test during a crisis.

Standardized fire safety across campuses

In 2015, the college's facility management team was ready to standardize its fire detection and alarm systems across

multiple urban campuses. The college needed a partner who could not only install and manage its own technology but had the industry experience to maintain systems outside of its portfolio as well. After enjoying a previous positive collaboration with Johnson Controls installing Simplex fire alarms, the college felt confident expanding that partnership into 25 additional contracts.

Under a five-year planned service agreement, which was renewed for another five years in 2020, Johnson Controls installed fire alarms, sprinklers and TrueSite Workstations in four buildings across two campuses. Through strategic integration and automation, these solutions communicate during an emergency to deliver a fast and streamlined response and improved crisis outcomes.

Case study



The new fire and life safety system was put to the ultimate test recently when a fire broke out in a building on the main campus at 3 a.m., initiating an automated rapid response process.

Under the service contract, the onsite Johnson Controls technician became an extension of the college's internal team, providing them with an easy point of communication and collaboration. In addition to supporting Johnson Controls own portfolio, this expert also maintains the entire fire and life safety ecosystem, working with local subcontractors when needed to deliver holistic and reliable service.

Rapid emergency response when it's needed most

The new fire and life safety system was put to the ultimate test recently when a fire broke out in a building on the main campus at 3 a.m., initiating an automated rapid response process. After switching from pre-alarm to alarm, the fire detection systems alerted the integrated fire panels, which then communicated with the TrueSite Workstation central system. Fire sprinklers were immediately activated

and within five minutes the local fire department arrived on the scene.

Johnson Controls is proud to provide higher education leaders with trusted service and solutions to protect what matters most, when it matters most. To learn more about Johnson Controls fire and life safety offerings, visit:

<https://www.johnsoncontrols.com/fire-detection>