Location Manager Supplemental Terms and Conditions

These Location Manager Supplemental Terms and Conditions (these "Supplemental Terms") are supplemental terms for and apply solely to the following Services: OpenBlue Location Manager Space and Workflow Advisor and OpenBlue Location Manager Intelligent Laboratories. These Supplemental Terms are part of and supplement the JCI Terms of Service (the "Terms of Service") between JCI and you (as defined in the Terms of Service) available at http://www.johnsoncontrols.com/buildings/legal/digital/generaltos.

1. <u>Conflicts</u>. To the extent there is any conflict between these Supplemental Terms and the Terms of Service, the terms of these Supplemental Terms will control. The terms and conditions of the Terms of Service that are not modified or amended by these Supplemental Terms will remain in full force and effect and remain applicable to the Service. Capitalized or otherwise defined terms not defined in these Supplemental Terms have the meaning given to them in the Terms of Service.

2. Supplemental Terms.

<u>Location Services</u>. Any indoor location service provided by JCI as part the Service uses commercially reasonable efforts to target a particular system level of location accuracy. This accuracy target will be an aggregate number and individual device and or tag accuracy levels cannot be guaranteed. Factors outside JCI's control such as, but not limited to, building materials, speed of tagged asset movement, RF interference, AC socket availability and location can all effect location accuracy.