Johnson Controls

Open**Blue**
Enterprise Manager

Workplace Experience
– Companion

Kick-start smart experiences for greater workplace productivity

Enable
Benefit from a personalized and secure smart office experience

Engage
Engage people and manage spaces, enhancing comfort, safety and productivity

Measure
Understand how your spaces are used, no matter the size of your facility or workforce

The reality of modernizing workplaces

Workforces worldwide want smarter office experiences, tailored to their individualized needs. The challenges for facilities managers involve increasing occupant comfort and productivity; optimizing space utilization, HVAC and operating costs; and maintaining operational flexibility and data privacy.

Planning for the future is all-important to retain talent, meet evolving space demands and reduce costs. A lack of in-house resources and skills hinder progress. According to a JLL survey, 77% of employers agree flexible hybrid working is essential. Easy-to-use workplace management technology is key to making it seamless.[1]

Deliver the outcomes you desire

OpenBlue Companion is a versatile mobile application, part of the OpenBlue Enterprise Manager Workplace Experience solution suite. With its help, you can drive seamless building productivity, enhanced comfort, safety and productivity by connecting teams, spaces and experiences.

[1] JLL 'The Future of Work Survey 2022'

Convenience and accessibility at your fingertips

Workplace Experience – Companion is a scalable solution, available in international languages and custom branding, that assists companies in driving smart campus and occupant experiences. Available on mobile devices, desktop and kiosk platforms, it aims to deliver powerful insights into space use and energy consumption, while improving occupant productivity and satisfaction.

This dynamic application engages talent and manages spaces effectively through user-friendly interfaces. Its features include Calendar, allowing employees to manage space reservations across hot desks, meeting rooms and parking, which results in optimal space utilization, improved operational efficiency

and support for smart space allocation. This helps lower energy expenses and the ongoing costs of demand-based maintenance.

From a building management perspective, facility managers can track building performance, optimize resource allocation and ensure regulatory and IT compliance with robust reporting, analysis and compliance tools. Occupants can submit helpdesk tickets, so facility teams can focus on tasks where they add most value.

Through shared calendars and task management, teams can collaborate seamlessly, ensuring greater productivity. Aggregated data and insights also support long-term planning and future real estate investment decisions.

Driving the need for workplace management technology

Capacity for innovation

A workplace that contributes to **employee wellness leads to greater confidence and trust in management**, which makes an employee's capacity for innovation considerably higher.

Key to productivity

Deeper investment in intelligent technology will be key to boosting performance and productivity, and 69% of organizations have already introduced such technology or will to **increase in-office collaboration.**

Evolving space demands

Matching your office footprint to meet evolving space demands of employees enables you to better **optimize your workplace footprint for different work styles**, and also reduces operating costs.

Retaining talent

77% of surveyed respondents agree that offering **flexible hybrid working is imperative** to attracting and retaining talent.

Interactions

Organizations that are set to prosper are **restructuring their workplaces** and finding ways to bring teams together to share in **meaningful interactions.**

Brain drain

The power dynamic has shifted, and employers are now facing the prospect of a brain drain **if they fail to provide the conditions employees need to thrive.**

Getting results

69% of surveyed organizations currently use a **workplace management solution** to get results.

Sources:
JLL 'Solving the hybrid work puzzle – three steps to help you create a flexible and efficient hybrid workplace', June 2023
Forrester Consulting 'Why investing in employee wellness is no longer optional', August 2021
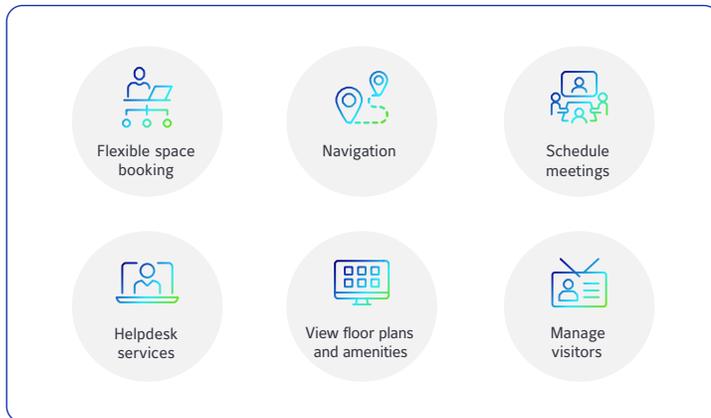JLL 'The Future of Work Survey 2022'
Economist Impact and Cigna Healthcare Report 'Rewriting the rules: Building a healthy hybrid workplace', 2022
FM:Systems 'Inside the Workplace Report 2023'

Empowering occupants, optimizing spaces and personalizing experiences through purpose-driven IoT and AI technology
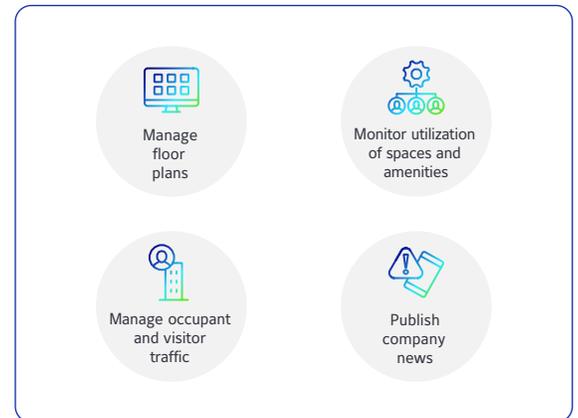
Occupant side

Foster productivity with occupant-centric experiences

Flexible space booking

Navigation

Schedule meetings

Helpdesk services

View floor plans and amenities

Manage visitors

Building management side

Ensure operational efficiency with effective building management

Manage floor plans

Monitor utilization of spaces and amenities

Manage occupant and visitor traffic

Publish company news

Meet the goals of building managers and owners while enhancing occupant experiences.

A comprehensive solution for smart campus experiences

ENABLE

Benefit from a personalized and secure smart office experience

Access OpenBlue Companion, the facility experience application (app), which scales smoothly from one location to a global enterprise, incorporating industry best practices for data security and privacy. Delight employees and occupants with flexible hybrid workspaces and a modern office experience. Engage users by branding the app to better reflect your company. Connect with contacts and manage bookings using O365 Calendar integration. You can even localize the language for a more user-friendly experience.

ENGAGE

Engage people and manage spaces, enhancing comfort, safety and productivity

Enhance the employee experience by modernizing space booking, creating efficient in-office and virtual meeting experiences, simplifying wayfinding and building navigation, increasing engagement, productivity and more. With the OpenBlue Companion app, they are set for the ultimate campus experience. They can access features like smart parking and lockers, get updates on company news and announcements and submit online tickets for help on work-related issues.

MEASURE

Understand how your spaces are used, no matter the size of your facility or workforce

Optimize real estate utilization by tracking space usage and occupancy trends and gain actionable data, which helps with future investment planning. With the streamlined configuration process, you can adapt to changes in occupied spaces, maintaining your sustainability and wellness values for the good of your workforce. With access to our Johnson Controls experts, you can also scale your solution to cater for future expansions and integrations.

Productivity driven through OpenBlue Companion

- Mobile app is accessible on desktop devices and digital kiosks
- View latest company news and weather
- Brand the app for a seamless company fit
- Localize the app with language support

Efficiency and collaboration tools

- Reserve hot desks, meeting rooms, lockers and parking
- Order food and drink from the cafeteria or externally
- Find colleagues and manage bookings with O365 Calendar
- Navigate from one point to another with 2D floor plans

Comprehensive reporting, analysis and compliance

- Discover trends and patterns with space analytics
- Create work orders to support maintenance and operations
- Manage data privacy and security for ISO 27001 and SOC2 compliance

Unlock the performance of your building with Johnson Controls OpenBlue Enterprise Manager, learn more about **Space, Wellbeing & Productivity digital solutions at johnsoncontrols.com**

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