DataSource
Online security account management portal
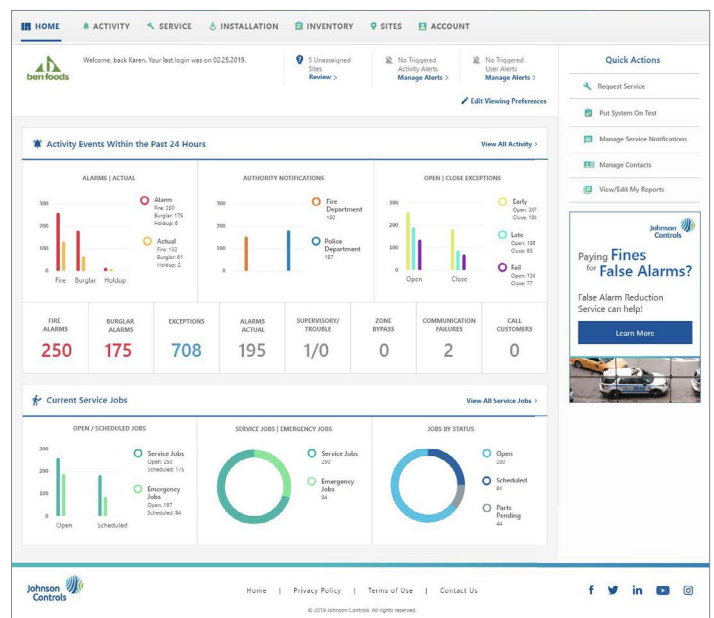
Customized information when you want it, how you want it, where you want it.

The power behind **your mission**

Security system management at your fingertips

DataSource provides a frontline management tool that offers a window into your security system. It provides instant access into your alarm activity and system performance and maintenance. You can also view all of your account details through this secure web portal with access anytime, anywhere.

You can access your account online to view:

- An interactive alarm activity dashboard
- Tools for remote panel testing and managing site contacts
- Event notification setup and management
- An interactive service dashboard
- Enrollment in service status notifications
- A service request form
- Site hierarchy management
- Reporting tools
- Billing portal and more

Command and control features

Personalized Security System Activity Reports

View near real-time events and exceptions such as late openings or early closings through personalized reports downloadable directly to your computer or mobile device. View advanced reports to analyze alarm details, identify false alarm issues or view alarm resolution and dispatch information.

Full or Partial Remote Panel Testing

Interact with your security system remotely to place your system "On Test" and create and maintain your site contact list. You can even perform a partial test on a single zone or service type. Both options save you time by eliminating the need to visit each location.

Event Notification

Subscribe to valuable facility-supervised open/close reports and notifications, allowing you to oversee a single site or multiple sites to ensure proper procedures are being followed.

Interactive Service Dashboards

Personalize the service dashboards to oversee all service activities to ensure maximum uptime and identify potential troublesome equipment trends. Comprehensive dashboards provide a quick summary of your service jobs, allowing you to view or search Open, Scheduled, and Closed Jobs, and view precise detail of the services performed.

Online Service Requests

Submit a service request online using a standard, pre-populated form. This eliminates the need to call customer service for service requests.

Service Status Notifications

Enroll in service notifications to receive status updates on all the service jobs for your location.
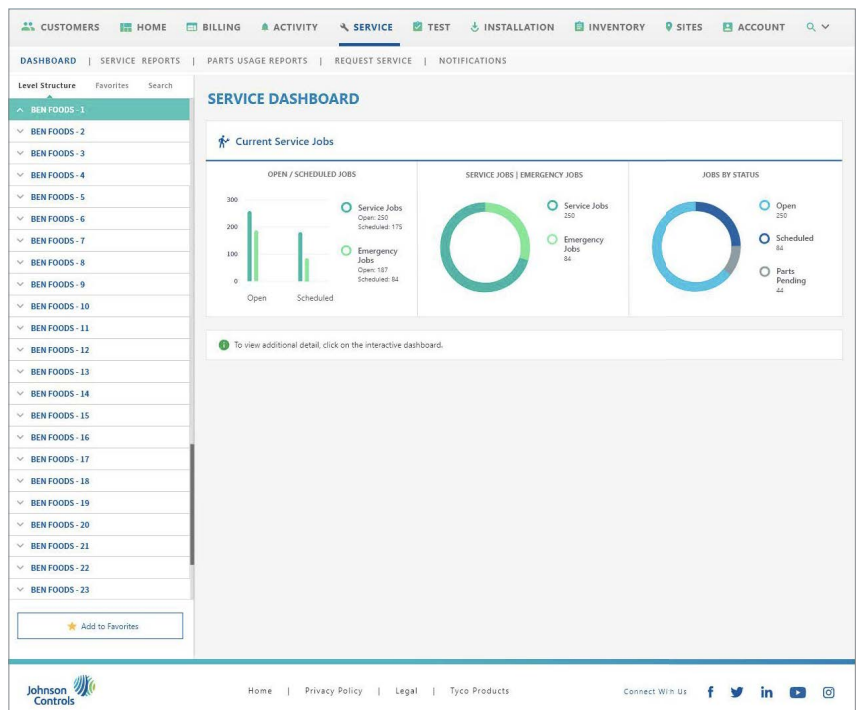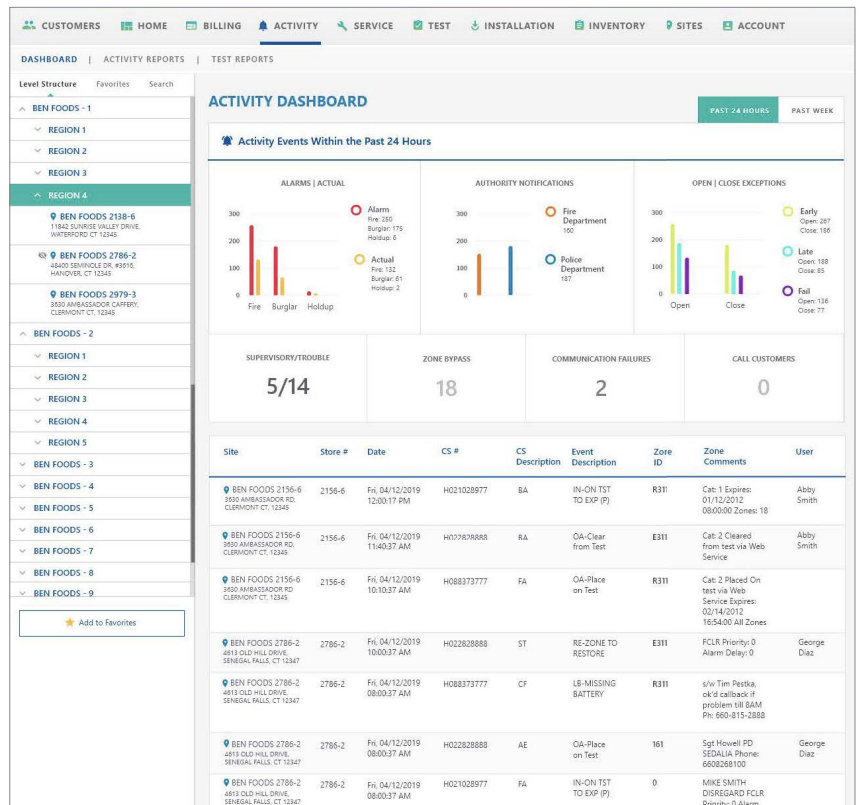
User Access and Management

Configure your security system down to the site level to ensure the correct level of access is assigned to each employee. As employee status changes, you can add, delete and change user rights.

Site Hierarchy Management

View data by region, state or city in a format that best fits your unique business needs.
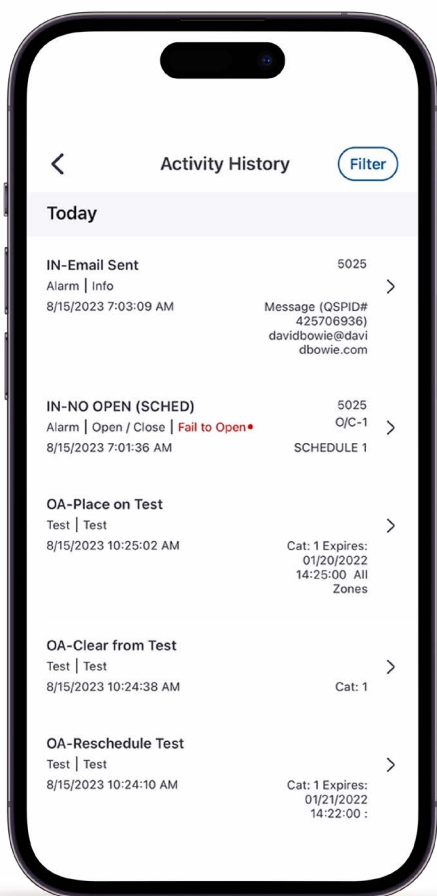
Online Billing Portal

Pay your bill online and view account details through our easy to use interactive dashboard. Using the DataSource payment wizard, you can make one-time payments, set up recurring payments, apply credits and view 12 months of invoices and payment activity reports.

Get DataSource Control Anywhere with the App

With the DataSource mobile app, you gain the convenient flexibility to manage and monitor your systems from your smartphone.

View System Details: Gain insights into level structures and sites effortlessly.

Full and Partial Testing: Place one or more systems on full tests or new partial test capabilities by zone or service type.

Extend Existing Tests: Seamlessly prolong ongoing tests with a simple tap.

Clear Tests: Efficiently clear tests whenever needed for optimal system management.

Event and Exception History: Stay informed by easily filtering and reviewing your system's event and exception history.

Download on the App Store

GET IT ON Google Play

Johnson Controls is your trusted security advisor

As a trusted leader in electronic security, Johnson Controls has a national footprint and a strong local presence with more than 200 offices throughout the U.S. Our certified technicians integrate and install managed services and solutions that address your unique security requirements. Johnson Controls has received full SAFETY Act certification and designation by the U.S. Department of Homeland Security. Johnson Controls 24-hour Commercial Monitoring Centers are UL-certified and staffed around the clock by highly trained and experienced professionals. Our redundant monitoring centers are interconnected to help ensure we can always deliver the service and support your business needs.

DataSource can provide measurable business benefits:

- Control over security system information that's essential to your business operations

- Efficiency for daily system management, resulting in increased productivity and reduced security costs

- Insight into your security environment that can result in more informed decisions and improved security performance

- Flexibility to personalize interactive dashboards to display the most crucial information required for your business needs

- Convenience to make online payments and view billing and service history, freeing up time for your critical business functions

About Johnson Controls Building Technologies & Solutions

Johnson Controls Building Technologies & Solutions is making the world safer, smarter and more sustainable – one building at a time. Our technology portfolio integrates every aspect of a building – whether security systems, energy management, fire protection or HVACR – to ensure that we exceed customer expectations at all times. We operate in more than 150 countries through our unmatched network of branches and distribution channels, helping building owners, operators, engineers and contractors enhance the full lifecycle of any facility. Our arsenal of brands includes some of the most trusted names in the industry, such as Tyco®, YORK®, Metasys®, Ruskin®, Titus®, Frick®, PENN®, Sabroe®, Simplex® and Grinnell®.

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