

# Invoicing process guide - Switzerland

*Only applicable for suppliers who are a part of Oracle Fusion – Supplier Portal*

Purchase Order (PO) suppliers only

Details for: [Tyco Integrated Fire & Security AG](#) (through Oracle Fusion – Supplier Portal)

Version: February 2025

## Important information before keeping using this guide

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Please, take note that this guide is specifically for suppliers of Purchase Orders (PO) who are associated with customer **Tyco Integrated Fire & Security AG** have undergone migration to Oracle Fusion – Supplier Portal.

If you are not involved in the migration process to Oracle Fusion – Supplier Portal, please, disregard this guide.

If you are uncertain whether you are part of the migration to Oracle Fusion – Supplier Portal, please, reach out to your regular JCI local point of contact or send us an email at: [JCI-EMEA-PROCURECO-SUPPLIERCOMMS@JCI.COM](mailto:JCI-EMEA-PROCURECO-SUPPLIERCOMMS@JCI.COM)

# Invoicing information from Purchase Orders



**FIRMIERUNG UND ADRESSE  
LEGAL NAME AND ADDRESS**  
Tyco Integrated Fire & Security (Schweiz) AG  
Gründelstrasse 19  
8303 Bassersdorf  
Switzerland  
Ust-IdNr / VAT Nr. : CHE-116.347.792 MWST

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HYP I/C Code: 2010  
HYP I/C Code2:  
Branch-Number/Branch Number: 12025 - Le Mont-sur-Lausanne

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**BESTELLUNG /  
PURCHASE ORDER**  
PCHB10000245 Rev.0

**LIEFERANT /  
SUPPLIER**

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**LIEFERANSCHRIFT /  
DELIVERY ADDRESS**

**Senden Sie Rechnung an /  
SEND INVOICE TO**  
Please submit all invoices via the [JCI supplier portal](#) or send to the following email address:  
EMEA-AP-Invoice@jci.com  
  
Bitte reichen Sie alle Rechnungen über das [JCI-Lieferantenportal](#) ein oder senden Sie sie an die folgende E-Mail-Adresse:  
EMEA-AP-Invoice@jci.com

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You shall receive a Purchase Order (PO) as it is shown on the left side. Those Purchase Orders (PO) are related to Oracle Fusion – Supplier Portal.

From them, you get automatically some pieces of information which will help you invoice us.

1. The legal entity (*details to put into your invoice*)
2. Your details (*if you do not see your details, please contact our buyer immediately ; it might be a wrong PO.*)
3. PO number (*always put clearly the PO number into your invoice ; here it is just an sample of PO number*)

Bestell-Nr. / PO Number	Datum / PO Date	Zahlungsbedingungen / Payment Terms	Projectnr. / Project Number	Lieferanten-Nr. / Supplier Number	Incoterms	Lieferort / Delivery Location	Erstellt von / Created By	Kontakt Daten / Contact Details
PCHB10000245	21-JUN-2024	30 NPR NPR=Next Payment Run				See delivery address		<a href="#">JCI supplier portal</a>

Pos / Line	Artikel-Nr. / Item Code	Bezeichnung / Description	Lieferanten-Art.-Nr. / Supplier Item Code	Liefertermin / Delivery Date	Mengeneinheit / UOM	Menge / Quantity	Einzelpreis / Unit Price	Gesamtpreis / Total Amount
1	ADWT2642B			22-JUN-2024	EACH	1	20.00	20.00



## New invoicing submission

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- Purchase Orders that are issued by our Swiss entity:

Name and address	VAT numbers
<b>Tyco Integrated Fire &amp; Security AG, Bahnhofstrasse 11, CH - 8808 Pfäffikon Switzerland</b>	Swiss VAT ID: <b>CHE-116.347.792 MWST</b>

- You can upload your invoice to our Oracle Fusion system via the Supplier Portal, in a more efficient way OR you can still email your invoice in pdf format (*only invoices are accepted, please, do not send anything else*) to [EMEA-AP-Invoice@JCI.com](mailto:EMEA-AP-Invoice@JCI.com) for an interim period.
- You will subsequently be able to see the status of your invoices within the Supplier Portal as well as the payment status.

# Compliant invoices - smooth path to the payment

## Minimum invoicing requirements

We will accept and settle only invoices/credit memos issued in compliance with applicable legislation. This means – for invoices/credit memos issued under EU VAT regulations.

- *Full legal name of the supplier*
- *Full legal address of the supplier*
- *VAT registration number of the supplier*
- *Full legal name of the Procurement entity*
- *Full legal address of the Procurement entity*
- *VAT registration number of the Procurement entity*
- *Date of issue*
- *Date of delivery/services/prepayment (if blank we will assume it is the same as invoice date)*
- *PO number*
- *Invoice number*
- *Credit notes (corrective invoices) must have a reference to number(s) and date(s) of the invoice(s) they correct and a reason for making the correction*
- *Quantity/nature of the goods/services*
- *Net amount per VAT rate*
- *Unit price*
- *Any discounts or rebates if they are not included in the unit price*
- *Reference to special schemes, if used (e.g. Self-billing)*
- *VAT rate*
- *VAT amount*
- *Reference to exemption, if applied (intra-EU delivery, export, domestic reverse charge, etc.)*

## To avoid duplicates

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To avoid duplicates, please, submit your invoice just once.

- You have the possibility to choose one way only:
  - Through the Supplier Portal (to access: [Sign In \(oraclecloud.com\)](#)) (Strongly recommended as the fastest, safest way)
  - Through this email address : [EMEA-AP-Invoice@JCI.com](mailto:EMEA-AP-Invoice@JCI.com) (no-reply; not monitored), (*only invoices are accepted, please, do not send anything else – statements, reminders, etc.*)
  - If you have any question about outstanding invoice, contact our AP Helpdesk – [be.p2p@tycoint.com](mailto:be.p2p@tycoint.com)
  - Submitting your invoice repeatedly, will not speed up the processing time. In case your invoice gets rejected (missing/incorrect information) you will receive an automatic message from the system stating the problem, please, correct the invoice and submit again.

## Email address for the invoices

How to ensure my invoice will be processed seamlessly through [EMEA-AP-Invoice@jci.com](mailto:EMEA-AP-Invoice@jci.com) ?

- It is crucial to know that our invoicing system has been fully automated, thus, we kindly invite you to follow the below points to avoid invoice rejection or any delay with the processing of the invoices.
  1. *Submit either through the Supplier Portal or through invoice scanning email. Not both, at the same time.*
  2. *One invoice per PDF.*
  3. *Purchase Order number : full format (as written on the Purchase Order), separate by space before and after the Purchase Order number, whole number in one line.*
  4. *Correct JCI bill-to address and respective JCI VAT ID (must match with the details of the Purchase order ; top left).*
  5. *If possible, all above details, should appear on the first page of your invoice.*
  6. *Only the invoice/credit memo itself, no other type of documentation/statements. Your Terms and Conditions can be merged with the invoice/credit memo, so it appears as one document as such.*
  7. *Please, do not send any kind of request or query through this scanning email address as it is not monitored.*

# Payments

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## How can I know when the payment is done?

Once JCI is doing the payment, an automatic notification is sent to you, on your remittance email, That notification is from : [yourpaymentdetails@jci.com](mailto:yourpaymentdetails@jci.com) (If you are part of the PrimeRevenue programme, you do not receive this notification. You are invited to log in in the PrimeRevenue platform)

Within this notification you have:

- When the payment has been sent (*thus the date*)
- The amount
- To which invoice(s) it is related

Alternatively, you can log in in the Supplier Portal and see the whole history of the payment made/status as well as the invoices status.

To know more about Invoice requirement and Payment runs: [Procure-to-Pay \(PTP\) | Johnson Controls](#)



## Purchase Orders received from our other entities

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### **Please Note**

For invoices raised against Purchase Orders received from our other entities, as stated on those Purchase Orders, you must continue to send electronically as per the current process, NOT as presented through this guide.

## Important points to remember

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- Always put the Purchase Order number in your invoice.
- Always look at whom sent you the Purchase Order (top left of the Purchase Order), thus you know to whom you have to bill.
- Put the right VAT ID in your invoice
- Through the Oracle Fusion – Supplier Portal you can see invoice status as well as payment status
- To know about our Payment process, please, visit our website at: [Procure-to-Pay \(PTP\) | Johnson Controls](#)



# Thank you